



Certificate of Express Mailing

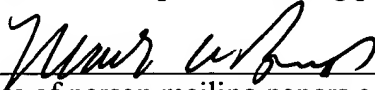
"Express Mail" Mailing Label Number: EV607916535US
Date of Deposit: 03/24/2005
Ref: Case Docket No.: P4644
First Named Inventor: Stefaan Valere Albert Coussement
Serial Number: 09/757,728
Filing Date: 01/09/2001
Title of Case: System for Reporting Client Status Information to Communications-Center Agents

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Alexandria, VA 22313-1450

1. Response B.
2. RCE Transmittal.
3. Duplicate RCE Transmittal.
4. Petition for Extension of Time.
5. Check for fees in the amount of \$910.00 (790/RCE;120/Ext.)
6. Certificate of express mailing.
7. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)


(Signature of person mailing papers or fee)